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LOGO HERE

RAC - *Refrigeration & Air Conditioning (Your business name)*

Corporate Profile

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**Logo Here**

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Australia

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sales@rac.net.au

ABN 5167 4521 320

Part

1

Welcome

Welcome to (RAC) brackets are the abbreviation of your business if you use ne then follow with your full business name here, a wholly Australian-owned family business with over 20 years’ experience in providing exceptional specialised services in the commercial refrigeration and air conditioning sector and domestic air conditioning.

Established in 2003, **RAC operates on old fashioned family values, honesty, integrity, loyalty and quality**. This enables it to provide its clients with proven highly experienced, well-trained, efficient personnel in the most cost-effective manner.

RAC provides the following advantages:

* RAC is and will always remain 100% Australian owned and family operated
* RAC supports the highest standards of ethical conduct
* RAC continually updates it’s technology, to ensure its clients benefit from its cutting edge position.
* RAC supplements its personalised services by providing tailored equipment solutions

I take this opportunity to invite you to contact us on (07) 3806 1178 Head Office,

or email sales@rac.net.au, to discuss your existing needs.

**KIM Randall**

**National Business Operations Manager**

**Mobile: 0403 987 345**

**E-mail:** **kim@rac.net.au**

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**1**

Part

2

The Rac Team

**Kim Randall**

Your business name here National Business Operations Manager Kim Randall brings to the team over a decade’s experience in government relations, lobbying and private sector business management. As Business Operations Manager, Kim is responsible for Rac’s strategic and operational planning, human resource management, procedures and systems implementation, overseeing contracts, procurement and day to day operational management of all departments. Kim’s political and operational experience is complemented by her Bachelor of Psychology studies and her Certificate IV in Small Business Management.

**Grant Randall**

Your business name here, Operations Manager, Grant Randall brings to the team over 20 years’ experience as lead mechanic and manager within the refrigeration and air-conditioning industry. In this role, Grant manages teams of tradespeople and apprentices. Grant is responsible for overseeing installations and service, with his accountabilities encompassing production of all procedures and daily management of the business. Overall, Grant takes a leading role in implementation, design and service.

Grant has an outstanding work history within both the commercial and domestic sectors, in specialist areas ranging from computer mainframes and control systems to supermarket refrigeration and air-conditioning systems, commercial cool rooms, freezer rooms, display and storage units, split systems, ventilation systems, scrubbing bays, laboratory ventilation systems, trawler refrigeration, brine tanks and transport refrigeration.

Grant offers extremely high work ethic, ability to quickly apply knowledge to the task at hand, total team focus, strong leadership skills and a strong commitment to providing exceptional client service.

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Part

3

Rac’s Services

**THE RAC COMMITMENT**

Rac is committed to the highest level of service. The company works on the basis of establishing and then building upon a culture of trust with its clients. Rac has the strength and experience to supply the best solutions to its clients’ needs, first time, every time.

**REFRIGERATION, ELECTRICAL & AIR-CONDITIONING SERVICES**

Rac’s refrigeration, electrical & air-conditioning services include:

* **Domestic and Commercial air-conditioning, sales, service and installation**
* Installation of Split systems and ducted systems most brands available
* Repairs, diagnostics-fault finding
* Servicing

**Commercial refrigeration - sales, service and installation**

* Cool rooms,
* Freezer rooms,
* Drink fridges,
* Upright freezers,
* Under storage cabinets,
* Display cabinets,
* Salad bars,
* Supermarket refrigeration.
* 24 hour on call breakdown service to existing clients
* Repairs, diagnostics-fault finding

**Electrical services - sales, service and installation**

* Existing electrical repairs/alterations/diagnostic fault finding
* New Installations

**Contact: Grant Randall**

 **National Operations Manager**

 **0413 612 688**

**Email:** **rac@westnet.com.au**

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